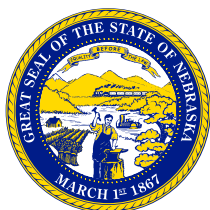




NEBRASKA

DISASTER RESOURCE GUIDE



Version 3: July 2019



LETTER FROM THE GOVERNOR

Fellow Nebraskans,

Nebraska is the Good Life because of our people. We are involved in our communities, our schools and our churches. When disaster hits, this civic spirit is on display for the whole world to see. Nebraskans roll up their sleeves to get things done, help one another and rebuild.

Public and private partners have developed the Nebraska Disaster Resource Guide to help aid Nebraskans responding to disasters. From the Crisis Cleanup Hotline to services from Legal Aid of Nebraska, this booklet is full of resources that you can turn to as you work to get your family and community back on their feet.

As you rebuild, state and local government will be there to restore infrastructure, connect you to resources and keep people safe. While the State is here for you in your hour of need, the most powerful tool in any recovery is Nebraska's dedication to the principle of neighbor helping neighbor. Our families, neighbors and friends are our greatest advocates and allies as we pull together and make it through.

Together, we can rebuild bigger and better than ever before.

We are Nebraska Strong!

Sincerely,

A handwritten signature in black ink that reads "Pete Ricketts". The signature is written in a cursive, flowing style.

Pete Ricketts
Governor

CONTENTS



STATE AGENCY RESOURCES

Department of Agriculture	6
Department of Economic Development	6
Department of Environment and Energy	7
Department of Health and Human Services	9
Department of Insurance	11
Department of Labor	12
Department of Motor Vehicles.....	12
Department of Natural Resources	13
Department of Revenue	16
Department of Transportation.....	16
Department of Veterans’ Affairs.....	18
Nebraska Emergency Management Agency.....	18
Office of the Governor	20
Office of the Attorney General.....	20
State Patrol.....	20



FEDERAL AGENCY RESOURCES

Federal Emergency Management Agency	21
U.S. Department of Agriculture.....	22
U.S. Small Business Administration.....	23

Para los que necesitan asistencia
de interpretación: página 25



COMMUNITY PARTNERSHIP RESOURCES

Behavioral Health Hotline.....	24
Crisis Cleanup Hotline	24
Disaster Relief Hotline	24
Hay and Forage Hotline.....	24
Heartland United Way.....	24
Legal Aid of Nebraska	24
Luthern Family Services	24
Nebraska Business Development Center	25
Nebraska Cattlemen	25
Nebraska Chamber	26
Nebraska Community Foundation.....	26
Nebraska Farm Bureau	27
Nebraska Game and Parks Commission.....	27
Nebraska Grain and Feed Association	27
Nebraska Natural Resources Districts	27
Nebraska Preparedness Partnership.....	28
Nebraska Realtors Association	28
Nebraska Rural Response Hotline	28
Nebraska Strong.....	28
Nebraska Strong Recovery Project.....	29
Red Cross.....	30
Salvation Army.....	30
University of Nebraska-Lincoln, Institute of Agriculture and Natural Resources.....	31
University of Nebraska-Lincoln, Nebraska Extension.....	31



FREQUENTLY ASKED QUESTIONS AND REBUILDING TIPS

Frequently Asked Questions and Rebuilding Tips.....	32
---	----



STATE AGENCY RESOURCES

DEPARTMENT OF AGRICULTURE

The Nebraska Department of Agriculture (NDA) encourages and promotes agriculture through advocacy and education. NDA is responsible for regulating the agriculture industry to ensure the health and safety of people, animals and plants.

During disasters, NDA is one of several state agencies working together to monitor conditions, answer calls, and provide needed information and resources. Through this work, NDA supports Nebraskans, farmers, ranchers, the agriculture community, and the ag industry.

For emergency and disaster information, resources and assistance, call 1-800-831-0550 or visit NDA's website at:

nda.nebraska.gov/resources

Contact Information:

301 Centennial Mall South
P.O. Box 94947
Lincoln, NE 68509
402-471-2341

For detailed information, resources and assistance, visit:

nda.nebraska.gov

DEPARTMENT OF ECONOMIC DEVELOPMENT

The Department of Economic Development (DED) supports communities with development efforts; assists with starting, retaining, and expanding businesses; and promotes the state for business locations and expansions. DED often has resources available as part of a long-term disaster recovery plan and overall economic development initiatives. There are specific resources devoted to increasing the supply and improving the quantity of affordable housing, as well as providing housing for lower-income households. There are also resources devoted to community development efforts, including expanding economic opportunities, enhancing living environments through infrastructure improvements, and development of public facilities and public spaces.

- Resources for housing:
opportunity.nebraska.gov/grow-your-community/housing-resources
- Resources for communities:
opportunity.nebraska.gov/grow-your-community/resources
- Resources for businesses:
 - Starting a business:
opportunity.nebraska.gov/start-your-business
 - Expanding a business:
opportunity.nebraska.gov/expand-your-business



Contact Information (Department of Economic Development):

301 Centennial Mall South
P.O. Box 94666
Lincoln, NE 68509
800-426-6505

For detailed information, resources and assistance, visit:
opportunity.nebraska.gov

DEPARTMENT OF ENVIRONMENT AND ENERGY

The Department of Environment and Energy works to protect Nebraska's air, land, water, and energy resources, by enforcing regulations and providing assistance. The Department operates a number of state and federal programs to assist individuals and communities in the wake of a disaster. Programs include weatherization assistance; the State Energy Program and special projects; Dollar and Energy Savings Loans; the State Heating and Oil Propane Program; water contamination testing assistance; important information and status updates; and statutorily required activities, such as data collection and reporting.

- For emergency and disaster information, resources and assistance, visit:
dee.ne.gov

The site contains the following resources:

- Environmental guidance on disaster recovery.
- Status of drinking water.
- Land and waste management information.
- Process for disposing of animal carcasses.
- Mobile testing lab locations.
- How to dispose of hazardous material.
- Information on disaster-related assistance programs and loans



- Severe weather can pose threats to the quality of private water supplies. Cloudiness or a change in taste or smell are signs of possible contamination. If there is indication that the water supply has been breached, even without noticeable changes in taste or smell, residents are encouraged to test their well water.

Water sample kits to test for coliform bacteria are available from the Nebraska Public Health Environmental Laboratory. The kit, along with analysis, shipping and handling included, costs \$17.00. Request a kit at nebraska.gov/dhhs/water-test-kits/private.html or 402-471-3935 between 8:00 a.m. and 5:00 p.m. Monday through Friday.

- Dollar and Energy Savings Loan Program:

- The Department of Environment and Energy, in conjunction with Nebraska lending institutions, offers Dollar and Energy Savings Loans at 1% interest for eligible savings projects. These loans are meant to assist those impacted by disasters with home repairs, provided the home has not been condemned. Subject to lender approval.
- Project applications must be submitted to a Nebraska based lender and the Department of Environment and Energy prior to installation. However, if emergency improvements have already been made, the Department will allow loans for prior improvements, provided that installed equipment and materials meet program requirements.

- Interim Loans for Drinking and Wastewater Projects:

- The Department is offering communities 0% loans to assist in projects to restore their 2019 flood-impacted drinking and wastewater facilities. These funds will be part of the State's revolving loan fund and can serve as gap financing between the time a community is approved for disaster reimbursement and the time they receive this reimbursement.
- For more information: 402-471-4200.

- The following projects are eligible for emergency loans:

- Appliance replacement, heating, cooling, water heater replacement, doors and windows, insulation, and foundation walls.

Contact Information (Department of Environment and Energy):

P.O. Box 98922
Lincoln, NE 68509
402-471-2186

For detailed information, resources and assistance, visit:
dee.ne.gov

DEPARTMENT OF HEALTH AND HUMAN SERVICES

The Department of Health and Human Services (DHHS) operates five divisions: 1) Behavioral Health; 2) Children and Family Services; 3) Developmental Disabilities; 4) Medicaid and Long-Term Care; and 5) Public Health. Their operations include programs for financial assistance, SNAP benefits, medical coverage, shelter and utilities assistance, public health, child welfare and juvenile services, and family support. DHHS provides the following programs for assistance to eligible children and adults:

- The Emergency Assistance Program provides help to families in situations that are threatening the health or wellbeing of an eligible child and family.
 - In order to be eligible for emergency assistance, a family must have a child in the home and meet certain tests, including resource and income tests.
 - Emergency Assistance payments may be made for shelter expenses, relocation expenses, or non-medical transportation. Payments are made directly to the provider of the service.
 - ACCESSNebraska: 800-383-4278
- The Low Income Home Energy Assistance Program (LIHEAP) provides the following types of assistance to households that meet eligibility requirements:
 - Crisis assistance.
 - Deposit and reconnection fee assistance.
 - Furnace or air conditioner repair or replacement assistance.
 - For more information or to request assistance: ACCESSNebraska 800-383-4278 or visit the LIHEAP website at: dhhs.ne.gov/Pages/Energy-Assistance.aspx
- The 2019 Natural Disaster Recovery Child Care Grant awards a maximum of \$500 for license exempt providers, a maximum of \$5,000 for family child care homes, and a maximum of \$10,000 for child care centers. Applicants must meet the following criteria to be eligible for funding:
 - A child care provider that has been affected by the blizzard and/or flooding that occurred in March of 2019.
 - A currently licensed family child care home, child care center, or a license exempt provider with a child care subsidy agreement.
 - Once funded, providers must remain in business and/or maintain a child care subsidy agreement for one year following the grant award.
 - Grant application: dhhs.ne.gov/Child%20Care%20Documents/2019%20Natural%20Disaster%20Recovery%20RFA.pdf

- Supplemental Nutrition Assistance Program (SNAP) helps recipients buy food, which raises nutrition levels among low-income households. A household may be one person or a group of people who buy and make their food together.
 - ACCESSNebraska: 800-383-4278
 - Replacement SNAP Benefits
 - ~ In cases when food purchased with EBT benefits was destroyed in a disaster that affected a participating household, that household may be eligible for the replacement of the actual value of loss, not to exceed the household's one month SNAP allotment. The loss must be reported within 10 days of the occurrence and the household's disaster must be verified. The local office must verify the disaster through a collateral contact or a community organization, such as the fire department, the Red Cross, or a home visit.
 - ~ This policy applies in cases of natural disasters affecting more than one household, as well as individual household disasters, such as fire, or power outage lasting more than four hours (for refrigerated food) or 24 hours (for frozen food). In cases where the Food and Nutrition Service has issued a disaster declaration and the household is otherwise eligible for disaster SNAP benefits, the household must not receive both the disaster allotment and replacement benefits for the same month under this provision. There is no limit on the number of replacements for food purchased with SNAP benefits which were destroyed in a household misfortune.

■ Disaster SNAP (D-SNAP)

- D-SNAP provides food benefits to those who are not currently SNAP recipients. It requires a Presidential Disaster Declaration for counties, which must also be eligible for FEMA Individual Assistance. The State must request a waiver from USDA Food and Nutrition Services. The State can also get a waiver to supplement SNAP issuance to current households to increase benefits during the disaster time.

■ Additional resources:

- To apply for assistance, visit: **ACCESSNebraska.ne.gov**
- For income eligibility guidelines, visit: **dhhs.ne.gov/Documents/477-000-012.pdf**
- When severe weather occurs, the following information may be helpful for response and recovery efforts:
 - ~ Main DHHS Switchboard: 402-471-3121
 - ~ Abuse and Neglect: 800-652-1999
 - ~ Suicide Prevention: 800-273-8255 (TALK)
 - ~ Economic Assistance: 800-383-4278
 - ~ Medicaid Assistance: 855-632-7633



- For mental and emotional health support information, visit: dhhs.ne.gov/Pages/Severe-Weather.aspx#SectionLink6
- For treatment and recovery information, visit: dhhs.ne.gov/Pages/Addiction-Treatment-and-Recovery.aspx

Contact Information (Department of Health and Human Services):

301 Centennial Mall South
P.O. Box 94981
Lincoln, NE 68509
402-471-3475

For detailed information, resources and assistance, visit:
dhhs.ne.gov

DEPARTMENT OF INSURANCE

The Nebraska Department of Insurance educates and informs consumers about insurance issues. It reviews life, health, property, or casualty policy forms for approval or disapproval; reviews and approves/disapproves rates for many lines of insurance; and investigates insurance fraud and consumer complaints.

- For persons without flood insurance, or to file a complaint: 877-564-7323.

Contact Information:

1135 M Street, Suite 300
P.O. Box 82089
Lincoln, NE 68501
402-471-2201 or 877-564-7323

For detailed information, resources and assistance, visit:
doi.nebraska.gov

DEPARTMENT OF LABOR

The Nebraska Department of Labor (NDOL) provides unemployment insurance benefits; employment and training; labor market information; labor standards programs; and workplace safety and health consultation.

- For employers, workers or homeowners affected by a disaster, NDOL provides the following resources:
 - Disaster Unemployment Assistance: 402-458-2500
 - Short-Time Compensation for Employers: 402-471-9912
 - Short-Time Compensation for Workers: 402-458-2500
 - For a free consultation with a workplace safety and health expert, call: 402-471-4717
 - To verify contractor and subcontractor registration: 402-471-2239 or visit: ***dol.nebraska.gov/conreg***

Contact Information:

550 South 16th Street
Lincoln, NE 68508
402-471-9000

For detailed information, resources and assistance, visit:

dol.nebraska.gov or ***neworks.nebraska.gov***

DEPARTMENT OF MOTOR VEHICLES

The Department of Motor Vehicles (DMV) serves Nebraskans through driver licensing services, providing guidance and assistance with vehicle titling and registration, and in the administration of motor carrier services. The department is also responsible for administering the International Fuel Tax Agreement (IFTA) and International Registration Plan (IRP) programs. Residents impacted by disasters may require help replacing or reinstating a drivers license or state ID; vehicle title or registration document; or, motor carrier permit. In the event that a disaster prevents a motor carrier from filing an IFTA tax return on time, the department will work with the impacted party to discuss alternate arrangements.

- For individuals requiring support from the DMV, the following divisions may be contacted for assistance:
 - Driver and Vehicle Records: 402-471-3918
 - Motor Carrier Services (Trucking): 402-471-4435
 - Financial Responsibility (License Reinstatement): 402-471-3985
 - Driver Licensing: 402-471-3861

Contact Information:

301 Centennial Mall South
P.O. Box 94789
Lincoln, Nebraska 68509-4726

For additional information, visit:

dmv.nebraska.gov



DEPARTMENT OF NATURAL RESOURCES

The Nebraska Department of Natural Resources (NeDNR) is responsible for managing the state's most precious natural resource through sound partnerships, cooperation, and science-based decision making concerning water resources. NeDNR is the official state agency for all matters pertaining to floodplain management and the safety of dams. NeDNR's programs also include surface water permitting and transfers, water planning, streamflow measurements, and administration of the state's Water Sustainability Fund and FEMA's Flood Mitigation Assistance Grant, which can provide some support to certain qualifying flood-related disaster response, planning, recovery, or facility rehabilitation efforts.

- NeDNR water administration division provides real-time streamgaging information from approximately 110 continuous streamgages and 120 canal gages, collects data on river crest levels, and has the ability to perform in-stream gaging activities if gages are damaged or washed away during a flood.
 - For real-time streamflow information, visit:
<https://nednr.nebraska.gov/RealTime/>
Or call: 402-471-1026
- NeRAIN uses a network of volunteers who report the amount of rainfall in rain gauges throughout the state.
 - For precipitation information, visit:
<https://nednr.nebraska.gov/nerain>
Or call: 402-471-1026

- Floodplain Management Section, under the authority of our State Statutes, handles floodplain management matters for the state of Nebraska. We are responsible for coordinating an overall program aimed at addressing the wise use of land that is subject to flooding. This includes providing floodplain management technical assistance to local, state, and federal agencies; providing state coordination for the National Flood Insurance Program (NFIP), identifying and delineating floodplains and floodways, providing technical assistance for the development of local flood hazard mitigation plans, and administering FEMA's Flood Mitigation Assistance (FMA) grant.
 - For all floodplain management related information:
<https://dnr.nebraska.gov/floodplain>
 Or call: 402-471-2094
 - ~ For Floodplain Management Resources, including State and Federal regulations, FEMA guidance, and Post Disaster Information:
<https://dnr.nebraska.gov/floodplain/digital-desk-reference>
 - ~ For NFIP related information:
<https://dnr.nebraska.gov/floodplain/flood-insurance>
 - ~ For current effective, preliminary, and flood awareness areas, use the Floodplain Interactive Map:
https://prodmaps2.ne.gov/Html5DNR/index.html?viewer=dnr_floodplain
 - ~ For Mitigation related information:
<https://dnr.nebraska.gov/floodplain/flood-mitigation>
- Dam safety engineers, under the authority of the state's Safety of Dams and Reservoirs Act, review and approve dam construction plans, conduct routine safety inspections of the state's nearly 3,000 dams, and review and approve emergency action plans for high hazard dams.
 - For dam safety and rehabilitation information, visit:
<https://dnr.nebraska.gov/dam-safety>
 Or call: 402-471-6398
- NeDNR has jurisdiction over matters for surface water permits for storage, irrigation, hydropower, manufacturing, diversions, instream flows, and other beneficial uses. This includes temporary diversions of surface water for construction of roads, pipelines, and other infrastructure.
 - For surface water permitting, visit:
<https://dnr.nebraska.gov/surface-water>
 Or call: 402-471-0587
- The Water Sustainability Fund (WSF) is a source of financial support to help local project sponsors achieve the goals set out in Neb. Rev. Stat. § 2-1506. NeDNR administers the Water Sustainability Fund by initially reviewing the newly filed applications. The application period opens on July 16 and closes on July 31. Eligible applications are then forwarded to the Natural Resources Commission (NRC) for reviewing, scoring, and ranking. After NRC awards funding to successful applicants, NeDNR enters contracts with the project sponsors (there is a 40% matching funds requirement), receives and reviews reimbursement requests, disperses funds, and monitors project progress.
 - For Water Sustainability Fund information, visit:
<https://nrc.nebraska.gov/water-sustainability-fund-0>
 Or call: 402-471-0575



- NeDNR has five field offices geographically located throughout the state.
 - If you have questions about a specific location, please use our office boundary map to locate the office nearest you at:
<https://dnr.nebraska.gov/water-administration>
 - You can call the nearest NeDNR field office:
 - ~ Bridgeport: 308-262-1930
 - ~ Cambridge: 308-697-3730
 - ~ Lincoln: 402-471-3005
 - ~ Norfolk: 402-370-3377
 - ~ Ord: 308-728-3325

Contact Information (*Department of Natural Resources*):

301 Centennial Mall South
P.O. Box 94676
Lincoln, NE 68509
402-471-2363

For additional information, visit:
dnr.nebraska.gov



DEPARTMENT OF REVENUE

Many Nebraskans and Nebraska businesses are periodically affected by tornadoes, floods, and other natural disasters. Hurricanes and other disasters in different parts of the country may also affect taxpayers with Nebraska tax filing responsibilities. The Nebraska Department of Revenue understands the difficulties that these catastrophic events present with regard to tax responsibilities and wants to help those impacted by these disasters. The Department will work with businesses and individuals regarding any tax returns and taxes due, including sales tax returns, if you do not have access to your computer, files, or tax records. The Department will also consider abating any penalties and interest where circumstances warrant and the law allows.

If you are having difficulty filing returns or paying taxes that are due, please contact the Department for assistance at: 402-471-5729 or 800-742-7474.

Contact Information:

301 Centennial Mall South
P.O. Box 94818
Lincoln, NE 68509
402-471-5729 or 800-742-7474

For detailed information, resources, and assistance, visit:
revenue.nebraska.gov

DEPARTMENT OF TRANSPORTATION

The Nebraska Department of Transportation (NDOT) is responsible for the planning, development, design, construction, maintenance, and administration of the state highway system. The goals of the Department are to preserve Nebraska's investment in their state highway system by making the highways safe and efficient, while accomplishing this in a timely and cost-effective manner.

- For road closures and damaged roads, visit:
**[hb.511.nebraska.gov/
#roadReports?timeFrame=TODAY&layers=roadReports](https://hb.511.nebraska.gov/#roadReports?timeFrame=TODAY&layers=roadReports)**
- For updates on flood response and the road to recovery, visit:
dot.nebraska.gov/news-media/nebraska-flood-2019
- NDOT's Contact Us email/webpage is manned during business hours and employees provide information as quickly as possible. Visit:
dot.nebraska.gov/contact-us
- Federal assistance on state highways and local federal aid routes is managed by the Federal Highway Administration. Information on emergency relief eligibility and reimbursement can be found at:
fhwa.dot.gov/programadmin/erelief.cfm
- Federal assistance for roads off federal aid routes is managed by FEMA's Public Assistance Program under Category C:
**[fema.gov/media-library-data/1515614675577-
be7fd5e0cac814441c313882924c5c0a/PAPPG_V3_508_FINAL.pdf](https://fema.gov/media-library-data/1515614675577-be7fd5e0cac814441c313882924c5c0a/PAPPG_V3_508_FINAL.pdf)**
- To identify federal aid routes visit:
**dot.nebraska.gov/travel/map-library/func-by-city/ or [dot.nebraska.gov/
travel/map-library/func-by-county](https://dot.nebraska.gov/travel/map-library/func-by-county)**
- If you have questions about a specific regional location call the district offices:
 - District 1, Lincoln: 402-471-0850
 - District 2, Omaha: 402-595-2534
 - District 3, Norfolk: 402-370-3470
 - District 4, Grand Island: 308-385-6265
 - District 5, Gering: 308-436-6587
 - District 6, North Platte: 308-535-8031
 - District 7, McCook: 308-345-8490
 - District 8, Ainsworth: 402-387-2471

Contact Information:

1500 Nebraska Highway 2
P.O. Box 94759
Lincoln, NE 68509
402-471-4567

For detailed information, resources and assistance, visit:
dot.nebraska.gov



DEPARTMENT OF VETERANS' AFFAIRS

The Nebraska Department of Veterans' Affairs (NDVA) administers State benefit programs for qualified Nebraska veterans and eligible dependents.

- For disaster relief, visit:
veterans.nebraska.gov/flood-assistance
- Veterans and their dependents may be eligible for Nebraska Veterans Aid (NVA) for expenses incurred due to a natural disaster in Nebraska. This includes food, clothing, emergency housing, and replacement of eligible flood-damaged items necessary for life and safety.
 - Applications must be completed through your County Veterans Service Office (CVSO) or through the Post Service Officer of any recognized veterans' organization in the county nearest the applicant's place of residence. You can find your CVSO's contact information at:
veterans.nebraska.gov/cvso

Contact Information:

301 Centennial Mall South
P.O. Box 95083
Lincoln, NE 68509-5083
402-471-2458

For detailed information, resources and assistance, visit:
veterans.nebraska.gov

NEBRASKA EMERGENCY MANAGEMENT AGENCY

The Nebraska Emergency Management Agency (NEMA) works to reduce the vulnerabilities of the people and communities of Nebraska from the damage, injury and loss of life and property resulting from natural, technological, or man-made disasters and emergencies.

- When disaster strikes, local jurisdictions respond. When the disaster exceeds their capacity to respond, they can declare a local disaster and request the assistance of the state. If the event exceeds the capacity of state resources,

the Governor may declare a state emergency and request federal assistance. The federal declaration is determined by a number of factors including population (tax base), impact on jurisdictions and recent disaster history. Normally, the Federal Government pays 75% of all eligible public costs. Traditionally, the State and local governments equally split the remaining 25%.

- Under a Presidential Disaster Declaration, NEMA and FEMA coordinate state and federal activities in a Joint Field Office. The two disburse recovery funds for FEMA programs: Public Assistance, Individual Assistance, or both.
 - Public assistance is used to help local and state governments recover their disaster expenses. It is used to pay for roads, bridges, public buildings, and other facilities damaged in the disaster. It also pays for costs such as the National Guard, police, fire, and public works employee salaries and other costs. Federal assistance may be granted when the situation is clearly beyond the capability of both the local and state governments.
 - Individual assistance is provided to the survivors of the disaster. It can come in grants to individuals and low interest loans to households and businesses.
- Hazard Mitigation Grant Program funding is available for hazard mitigation plan updates and projects. Eligible sub-applicants include state agencies, county and city governments, public power districts, certain 501C nonprofit organizations, and tribal governments. Projects can include, but are not limited to, community safe rooms, localized flood reduction/control, and structural and non-structural retrofitting of facilities. For private citizens interested in a mitigation project such as a residential safe room, contact your local emergency manager:
<https://nema.nebraska.gov/overview/county-emergency-management-directorscoordinators>
- To connect those impacted by disasters with needed resources, contact NEMA at: 402-471-7421.
- NEMA provides the following types of information to those impacted by a disaster:
 - Information on how to stay safe.
 - Health resources.
 - Where to start when returning home after a disaster.
 - Press releases and media information.
 - Pictures and videos.
 - Current estimated damage impacts.
 - Disaster Dashboards.

Contact Information:

2433 N.W. 24th Street
Lincoln, NE 68524
877-297-2368

For detailed information, resources and assistance, visit:

nema.nebraska.gov



OFFICE OF THE GOVERNOR

Contact Information:

Office of the Governor
P.O. Box 94848
Lincoln, NE 68509
402-471-2244

For detailed information, resources and assistance, visit:
governor.nebraska.gov

OFFICE OF THE ATTORNEY GENERAL

The Office of the Attorney General operates, in many respects, as the “State’s law firm.” The office is headed by the Nebraska Attorney General, an independently-elected constitutional officer, and is a diverse organization of highly specialized attorneys and support staff.

- For Nebraskans affected by natural disasters, the Nebraska Attorney General’s office provides the following resources, adapted with permission from the Judicial Branch Legal Resources:
 - Help finding a lawyer, help representing yourself, legal clinics, law and public libraries, and other resources. For more information, visit:
supremecourt.nebraska.gov/self-help/legal-resources-information

Contact Information:

2115 State Capitol
Lincoln, NE 68509
402-471-2683

For detailed information, resources and assistance, visit:
ago.nebraska.gov

STATE PATROL

The Nebraska State Patrol is a full-service law enforcement agency, providing support and assistance to the citizens of Nebraska through a variety of programs and services.

- For the general Information line: 402-471-4544
- Motorist Assistance line: *55
- For emergencies: 911



FEDERAL AGENCY RESOURCES

FEDERAL EMERGENCY MANAGEMENT AGENCY

The Federal Emergency Management Agency (FEMA) coordinates the federal government's role in helping people before, during, and after disasters.

- Once the President has declared a disaster, and to find out if a specific area has been designated for Individual Assistance, visit **[disasterassistance.gov](https://www.disasterassistance.gov)**
- How to register with FEMA:
 - Online, visit: **[disasterassistance.gov/](https://www.disasterassistance.gov/)**
 - FEMA's toll-free registration line: 800-621-3362 or 800-462-7585 (TTY)
 - On a smart phone, download the FEMA app and click on "disaster resources" then "apply for assistance online."
- For other information, news releases, designated counties, etc., visit **[fema.gov/disasters](https://www.fema.gov/disasters)**
- For flood insurance information, visit: **[floodsmart.gov/](https://www.floodsmart.gov/)**
or Call the NFIP helpdesk at 800-427-4661
- Disaster Recovery Center (DRC) (*When they are set up*):
 - Visit a DRC and speak to a FEMA specialist one-on-one.
 - To find the nearest DRC, visit:
 - ~ **[FEMA.gov/DRC](https://www.fema.gov/DRC)**
 - ~ Or text DRC along with a zip code to 43362
 - ~ Or call the Disaster Assistance Helpline at: 800-621-3362 or 800-462-7585 (TTY)





U.S. DEPARTMENT OF AGRICULTURE

The U.S. Department of Agriculture (USDA) provides leadership on food, agriculture, natural resources, rural development, nutrition, and related issues based on public policy, the best available science, and effective management.

- Visit the Disaster Resource Center at:
usda.gov/topics/disaster
- For the Farmer Disaster Assistance Discover Tool:
farmers.gov/recover/disaster-assistance-tool
- For resources in responding to storms:
usda.gov/topics/disaster/storms
- For Rural Development Disaster Assistance:
rd.usda.gov/programs-services/services/rural-development-disaster-assistance
- Farmers who have lost machinery or livestock should report to the Farm Service Agency office. County office contact information can be found on the agency website at:
fsa.usda.gov/state-offices/Nebraska/index

U.S. SMALL BUSINESS ADMINISTRATION

The U.S. Small Business Administration (SBA) helps Americans start, build, and grow businesses. SBA aids, counsels, assists, and protects the interests of small business concerns, to preserve free competitive enterprise, and to maintain and strengthen the overall economy of our nation.

- Disaster Loans available in federal disaster declared counties:
 - Business Physical Disaster Loans
 - ~ Available to Businesses of all sizes and private nonprofit organizations, including landlords.
 - Economic Injury Disaster Loans (EIDL)
 - ~ Available to small non-farm businesses and most private nonprofits.
 - Home Disaster Loans
 - ~ Available to homeowners or renters.
- When disaster strikes, low-interest rates and long terms make SBA's Office of Disaster Assistance loans an affordable option for businesses and residents in a community impacted by a federally declared disaster.
- A business does not have to be small to receive SBA disaster recovery assistance. Homeowners and renters can apply for these low-interest recovery loans to rebuild or replace their primary residence, and to replace personal property, not fully covered by insurance or other recoveries.
- Facts about Applying for Disaster Recovery Loans:
 - There is no obligation to accept the loan if it is approved.
 - It is not necessary to know how much to ask for when applying.
 - There is no need to wait for settled insurance claims, potential FEMA grants, or contractor estimates before applying.
 - Loans may be used for insurance deductibles, required building code upgrades not covered by insurance or to relocate.
- Disaster Loans available:
 - Business Physical Disaster Loans
 - Economic Injury Disaster Loans (EIDL)
 - Home Disaster Loans
- To apply for an SBA Loan, visit:
disasterloan.sba.gov/ela
- For more information, go to:
 - ***sba.gov/disaster***
 - Or call SBA's Customer Service Center at:
800-659-2955 (or TTY 800-887-8339)



COMMUNITY PARTNERSHIP RESOURCES

BEHAVIORAL HEALTH HOTLINE

For persons in distress: 888-866-8660

CRISIS CLEANUP HOTLINE

For property cleanup post natural disaster: 833-556-2476

DISASTER RELIEF HOTLINE

833-556-2476

HAY AND FORAGE HOTLINE

402-471-4876

HEARTLAND UNITED WAY

For assistance or resources such as shelter, clean-up, food and clothing:
211 or 866-813-1731

LEGAL AID OF NEBRASKA

Legal Aid of Nebraska provides free legal help for Nebraska's low-income disaster survivors.

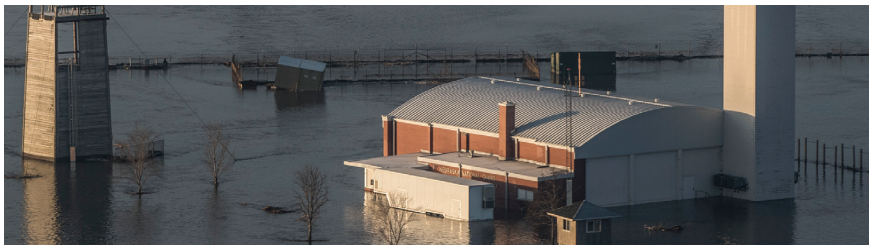
- For more information, visit:
disaster.legalaidofnebraska.org

LUTHERAN FAMILY SERVICES

Lutheran Family Services of Nebraska (LFS) helps disaster victims in Midwest communities that are facing challenges due to natural disasters. LFS has offices across the state and is here for their clients and community.

Many of those impacted by natural disasters do not speak English. LFS has interpreters available to anyone who needs communication help.

- For interpretation assistance: 833-588-4326
- For a list of needed donations, more information and resources, visit:
lfsneb.org





SERVICIOS DE FAMILIAS LUTERANO

Servicios de Familia Luterano (LFS) ayuda a víctimas de desastres in comunidades del Medio Oeste que enfrentan gravedades de desastres naturales. LFS tiene oficinas atreves del estado y está aquí para sus clientes y comunidad.

Mucha de la gente afectada por los desastres naturales no hablen inglés. LFS tiene intérpretes para los que necesitan asistencia de interpretación. Para ayuda, por favor llamar: 833-588-4326.

- Para una lista de donaciones o más información y recursos, visite: lfsneb.org

NEBRASKA BUSINESS DEVELOPMENT CENTER

The Nebraska Business Development Center offers free counseling assistance to Nebraska business owners impacted by natural disasters.

- For a resource guide for small businesses navigating disaster recovery, visit: unomaha.edu/nebraska-business-development-center/index.php
- For detailed information, resources, and assistance, visit: unomaha.edu/nebraska-business-development-center/services/disaster-recovery-services.php

NEBRASKA CATTLEMEN

- Nebraska Cattlemen Disaster Relief Fund: <https://nebraskacattlemen.org/disaster-relief-fund/>
- Application: <https://nebraskacattlemen.org/wp-content/uploads/2019/04/disasterreliefapplication-1.pdf>
- Donations online: <https://nebraskacattlemen.org/disaster-relief-fund/>
- Donations via mail: <https://nebraskacattlemen.org/wp-content/uploads/2019/03/disasterrelieffunddonationform.pdf>
- Other Resources: <https://nebraskacattlemen.org/wp-content/uploads/2019/03/nc-disaster-assistance-6.pdf>



NEBRASKA CHAMBER

- For business owners needing guidance after a recent disaster, call the helpdesk at: 888-692-4943.
- For assistance, contact your local chamber of commerce.

NEBRASKA COMMUNITY FOUNDATION

Nebraska Community Foundation currently has two funds in place for the purpose of rebuilding:

- Rebuild the Heartland Community Fund, which was created by First National Bank of Omaha, in partnership with Nebraska Community Foundation. The Fund is currently focused on generating funding to support 2019 flood relief and rebuilding. The second phase will involve deploying funding to qualified nonprofit organizations in the impacted areas to support activities such as:
 - ~ Implementing community development solutions such as housing, neighborhood revitalization, or small business assistance.
 - ~ Addressing and improving health and human services needs.
 - ~ Cleaning up and protecting natural and environmental resources.
 - ~ Strengthening infrastructure critical to a healthy community.
- NBA Bank on Nebraska Strong Fund was established by the Nebraska Bankers Association to provide relief and assist in rebuilding Nebraska communities affected by a natural disaster.

A number of community-based affiliated funds have also established accounts for the purpose of local rebuilding efforts.

If you have questions on how Nebraska Community Foundation can put charitable dollars to use in the community rebuilding effort, email: info@nebcommfound.org or call 402-323-7330.

NEBRASKA FARM BUREAU

For the Disaster Relief Fund and Information Exchange Portal, visit:
nefb.org/get-involved/disaster-assistance

NEBRASKA GAME AND PARKS COMMISSION

For park closures due to severe weather and natural disasters, visit:
outdoornebraska.gov/weatherclosures

NEBRASKA GRAIN AND FEED ASSOCIATION

- If you need a list of grain service or product providers to help you inspect or dispose of grain, visit:
negfa.org/flooded-grain-lists
- For grain best practices related to natural disasters: 402-476-6174 or visit:
negfa.org/flooded-grain

NEBRASKA NATURAL RESOURCES DISTRICTS

Nebraska's local Natural Resources Districts (NRDs) are involved in a wide variety of projects and programs to conserve and protect the state's natural resources. NRDs work with landowners and other agencies to protect life and property and mitigate the damages that natural disasters cause. Local NRDs have resources dedicated toward assisting Nebraskans in the following natural resources programs:

- Erosion prevention and control.
- Prevention of damages from flood water and sediment.
- Flood prevention and control.
- Soil conservation.
- Water supply for any beneficial uses.
- Development, management, utilization, and conservation of groundwater and surface water.
- Pollution control.
- Solid waste disposal and drainage.
- Drainage improvement and channel rectification.
- Development and management of fish and wildlife habitat.
- Development and management of recreational and park facilities.
- Forestry and range management.

Contact your local NRD:
nrdnet.org/nrds/find-your-nrd

Contact Information:

601 S 12th Street, Suite 201
Lincoln, NE 68508
402-471-7670

For detailed information, resources and assistance, visit
nrdnet.org



NEBRASKA PREPAREDNESS PARTNERSHIP

For preparedness and partnership information: 800-659-2955

NEBRASKA REALTORS ASSOCIATION

The Nebraska Realtors Association and the Home Buyer's Assistance Foundation have partnered with the Realtors Relief Foundation to help with mortgage payment assistance or rental cost due to displacement for up to \$1000 for those affected by the Nebraska 2019 flood.

For more information on the mortgage and rental assistance grant information please visit:

<https://www.nebraskarealtors.com/i4a/pages/index.cfm?pageid=4230>

Contact Information:

800 South 13th Street, Suite 200

Lincoln, NE 68508

402-323-6500

flood@nebraskarealtors.com

NEBRASKA RURAL RESPONSE HOTLINE

- Individuals and families who may be feeling overwhelmed with stress, depression, or other mental health related issues: 800-464-0258.
- For farmers who are feeling emotionally overwhelmed: 800-464-0258.

NEBRASKA STRONG

The State of Nebraska is working with public/private partnerships, volunteer organizations, faith-based organizations, and non-government organizations to identify unmet needs with available resources during natural disasters.

For detailed information, resources and assistance, visit:

nebraska.gov/nebraska-strong



NEBRASKA STRONG RECOVERY PROJECT

The Nebraska Strong Recovery Project provides community-based counseling and identifies unmet needs during flooding and other disasters that occur in the State of Nebraska. The Federal Emergency Management Agency (FEMA) awarded the Nebraska Department of Health and Human Services (DHHS) the funding to implement this crisis counseling program, which includes training outreach counselors across the state to address disaster-related mental health needs.

What We Do:

- Build non-intrusive connections with survivors.
- Provide physical and emotional support.
- Address immediate needs.
- Offer constructive assistance and public information.
- Connect survivors to social supports.
- Give voice to survivors' stories, disaster reactions, and strengths.
- Encourage survivors to take an active role in their own recovery.

Call the Hotlines for free and confidential assistance:

- Nebraska Rural Response Hotline: 1-800-464-0258
- National Disaster Distress Hotline: 1-800-985-5990

Learn more at

[facebook.com/NebraskaStrongRecoveryProject](https://www.facebook.com/NebraskaStrongRecoveryProject)

RED CROSS

- After a disaster, the role of the Red Cross is to address the immediate needs of those affected. The Red Cross provides shelter, food, emergency relief supplies, emotional support, and health services. In addition to immediate relief, the Red Cross often provides longer-term help to people recovering from a disaster. Caseworkers connect one-on-one with people to create recovery plans, navigate paperwork, and locate help from other agencies. The Red Cross also works with government and community partners to develop coordinated community recovery plans and strategies.
- To find open shelters: 800-733-2767 or visit: redcross.org/shelter.
- Anyone who has been displaced from their home is urged to come to a shelter. Red Cross volunteers are on hand to provide a safe place to stay, a place to sleep, a hot meal, and referrals to community services.
- Anyone evacuating to a shelter should bring essential items for each member of the family, including:
 - ~ Prescriptions and emergency medications.
 - ~ Foods that meet unusual dietary requirements.
 - ~ Identification to show residence is in affected area and important personal documents.
 - ~ Extra clothing, pillows, blankets, hygiene supplies, and other comfort items.
 - ~ Supplies needed for children and infants, such as diapers, formula, and toys.
 - ~ Special items for family members who are elderly or disabled.
- Download the free Red Cross Emergency App for shelter information and to get instant access to information and resources on what to do during a disaster. The app can be downloaded in app stores by searching for “American Red Cross,” or visit: redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps.html
- The Red Cross provides health services and mental health services from trained workers to those impacted by a disaster. For more mental and emotional health support information, visit: redcross.org/content/dam/redcross/atg/PDFs/Be_Red_Cross_Ready/EmotionalHealth.pdf

Contact Information:

800-733-2767

For detailed information, resources and assistance, visit:

redcross.org/get-help/disaster-relief-and-recovery-services.html

SALVATION ARMY

Nebraskans who want to volunteer should register with the Salvation Army's volunteer hotline: 402-898-6050



THE UNIVERSITY OF NEBRASKA-LINCOLN, INSTITUTE OF AGRICULTURE AND NATURAL RESOURCES

The University of Nebraska-Lincoln (UNL) Institute of Agriculture and Natural Resources (IANR) provides innovative research, teaching, and extension education about food, water, and natural resources.

Contact Information:

3550 E. Campus Loop, 300 Agricultural Hall
Lincoln, NE 68583
402-472-2871

For detailed information, resources and assistance, visit:
ianr.unl.edu

UNIVERSITY OF NEBRASKA-LINCOLN, NEBRASKA EXTENSION

Extension offices serve all 93 counties in the state. They provide expertise and know-how on a variety of topics, including disaster recovery.

- Nebraska Extension offers disaster-specific programming on:
 - ~ Mental health and wellness for youth and adults
 - ~ Community capacity development
 - ~ Prevention planning
 - ~ Agricultural recovery
 - ~ Financial recovery
- Food safety and access to moisture meters are available in county offices within highly impacted areas.
- For resources and language translations on a variety of disaster-related topics, visit:
flood.unl.edu

Contact Information:

3550 E. Campus Loop, 211 Agricultural Hall
Lincoln, NE 68583
402-472-2966

For detailed information, resources and assistance, visit:
extension.unl.edu



FREQUENTLY ASKED QUESTIONS AND REBUILDING TIPS

Q: *What can we do to cope with the aftermath of a natural disaster?*

A: Adjusting to life after an event like this can be challenging. It's common to feel tired or worn out, even with enough sleep. People may be surprised by the intensity of their emotions. Everyone reacts to stress in their own way. Take care of yourself – eat healthy foods and get plenty of rest. Accept help when it's offered, and spend time with family or friends, talk or play games.

Q: *What can people do to feel safer or calmer?*

A: It's common to feel anxious or worried. Try to reduce your workload and regular responsibilities. Stay in contact with friends, family, and spiritual support. Good physical and mental health will improve your outlook. Eat a balanced diet, get enough sleep, and exercise. Avoid using drugs, alcohol, and tobacco to cope. Keep a regular schedule to lessen worry and anxiety. Make a list of healthy ways to take care of your mind and body. Stay informed about local conditions. Keep extra food, water, medicines, and household goods on hand. Take things one day at a time. Focus on things you can control. Helping someone else can help you feel better. Do something you enjoy.

Q: *Are the rumors about the current disaster true?*

A: Be thoughtful about what you see and hear about the event. It can take time to confirm facts, so avoid repeating rumors. Get the facts from official sources. Information on social media could affect your reactions. A large number of sources exist on social media, but official sources must verify information before sharing it. Avoid reacting to rumors. Most people will be fine with support from family and friends. Limiting exposure to the media may reduce everyone's stress. Trained professionals can help if you're overwhelmed. Rely on and support those around you.

Q: *How do I deal with media coverage after an event?*

A: Stay current on official information. Be calm and follow the advice of local authorities, and check the facts. Pay attention to official sources. Professionals are working to resolve the situation. Responders are trained to handle a variety of situations and are taking actions according to plans. Responders are prepared for an event like this. There are a number of things you can do – share the facts with people, follow directions from local officials, and be ready to help when asked.



WHEN WORKING WITH A CONTRACTOR OR BUILDER:

To protect yourself when fixing damage to your home or business after a disaster:

- Before allowing anyone to repair your damaged home or business, verify his or her credentials. Check with the Nebraska Department of Labor to find out whether your contractor is properly registered.
You can search their website at: dol.nebraska.gov/conreg or call 402-471-2239. Check with city officials to find out whether contractors must be licensed to perform specific work in your area.
- Never sign any document or pay any contractor before verifying their license and/or registration.
- Get at least three written estimates and make sure each contractor bids on exactly the same work.
- Talk with your neighbors about what they are paying for similar work.
- Ask contractors for references. If possible, call previous clients.
- Verify all claims made about insurance coverage with your insurance company. If a contractor tells you certain work is covered by your insurance, call your insurance company to confirm.
- Get a written estimate and sign a written contract. Make sure it includes a description of the work, the materials included, when the work will be finished, the price, and the contractor's contact information. Read all contracts and make sure all the blanks are filled in before you sign. Keep a copy of the contract in a safe place.
- Negotiate a reasonable down payment, and only pay in full when the work is done to your satisfaction. Do not agree to a large down payment.
- Pay by check or credit card and keep all receipts. Be wary of contractors who ask you to pay them in cash – even for a deposit.
- If possible, write down the contractor's vehicle information (make, model, and license plate number) and their driver's license number.
- Know your cancellation rights. You have the right to cancel a contract within three days if you signed it at your home or at a contractor's temporary location, like a convention center or restaurant.
- For detailed information, resources and assistance, visit:
protectthegoodlife.nebraska.gov/protect-yourself-response-flooding-1





**To order printed booklets, suggest information updates,
or have your organization featured in future versions, email or call:**
nema.jic@nebraska.gov
402-471-7421

For updated information, visit these websites:
nebraska.gov/nebraska-strong
nema.nebraska.gov